

TERMS AND CONDITIONS

The following terms and conditions apply to all items listed in Arrow Door's Sales Agreement

- The Purchaser has verified that all products and sizes included in this Sales Order / Sales Quote are correct. Arrow Doors is not responsible for any sizing, measurements, or product selections
- Orders not picked up after 5 days of arrival in Arrow Doors warehouse are subject to a weekly storage fee of 20% of the order
- Backorders may occur without prior notice
- If this order involves installation, the installation services are a subject separate written agreement between customer and Arrow Doors or Arrow Doors designated installer.

DAMAGES

- All damages must be reported within 72 hours of pickup, delivery or installation. Claims will not be accepted after 72 hours of order pickup, delivery or installation
- Please report claims to claims@arrow-doors.com - photos documenting the damage and description are required

RETURNS & EXCHANGES

- No Returns or Exchanges are accepted after 14 days of purchase
- All Returns are subject to a 25% restocking fee
- Returned stocked material must be in new condition and in original packaging without any sign of use, installation and/or damage
- We DO NOT offer returns or exchanges on any Special Order or non-stock items
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Arrow Doors reserves the right to amend its return policy from time to time

AGREED AND ACCEPTED BY:

Customer Name:

Customer Signature:

Date: